

KELLOGG'S™ DISNEY THE LITTLE MERMAID -\$13 FANDANGO MOVIE TICKET OFFER FAQs

KEY OFFER DETAILS

- **BUY:** any three (3) participating products in the same transaction at a Walmart store between 04/17/23 12:00AM EDT and 09/30/23 11:59PM EDT.
- **TAKE A PIC:** of your receipt and register at www.KelloggsPromotions.com/TheLittleMermaid or www.KelloggsPromotions.com/TheLittleMermaid/espanol to upload your receipt
 - Receipts must be submitted within 30 days of purchase, and no later than 10/30/23.

GET: a \$13 Fandango Movie Ticket; redeemable via a Fandango Promotional Code ("Code"). Code is good towards the purchase of one (1) movie ticket (up to \$13 total ticket and convenience fee value) to see *The Little Mermaid* or any Disney movie at Fandango partner theaters in the U.S. Code is void if not redeemed by 12/31/23. Only valid for purchase of movie tickets made at Fandango.com or via the Fandango app and cannot be redeemed directly at any theater box office. If lost or stolen, cannot be replaced. No cash value, except as required by law. Void where prohibited. Not valid with any other offer. One-time use only. Not for resale; void if sold or exchanged. If cost of movie ticket with Fandango's convenience fee included is more than maximum value of the Code, then user must pay the difference. Any price difference between movie ticket purchased and maximum value of the Code will not be refunded. Limit 3 Codes per person. Fandango Loyalty Solutions, LLC is not a sponsor or co-sponsor of this offer. The redemption of the Code is subject to Fandango's Terms and Policies at www.fandango.com/terms-and-policies. FANDANGO and the Fandango Logo are registered trademarks of Fandango Media, LLC.

GENERAL PROMOTION HELPS

Do I have to live in the United States to participate?

Yes. You must be a legal resident of the fifty (50) United States and/or the District of Columbia and be 16 years of age or older to participate.

Do I have to purchase a product to participate?

Yes. You must purchase three (3) participating products in the same transaction at a Walmart store to earn credits to redeem your reward. To view a list of the participating products, please click on the link located on www.KelloggsPromotions.com/TheLittleMermaid or www.KelloggsPromotions.com/TheLittleMermaid/espanol or you can view them in the promotion Terms and Conditions.

Do I have to purchase all 3 products in one transaction?

Yes. Your qualifying products must be purchased in the same transaction to earn the Reward.

What if I purchase my qualifying products somewhere other than Walmart?

Only qualifying purchases made at a Walmart store will earn credits for the reward. Purchases at another retailer will not earn promotion credit.

Can I receive more than 1 reward?

Yes. You can receive up to three (3) Fandango Movie Tickets per person/email address.

When will I receive my Fandango Movie Ticket?

You will receive an email with a Fandango Promo Code once the receipt has been processed and approved, and you claim your Reward via the link in the approved receipt e-mail.

How do I claim my Fandango Movie Ticket(s)?

1. Visit Fandango at www.fandango.com/promo/kelloggs or via the Fandango mobile app.
2. Select your date, movie, theater, time, and ticket quantity.
3. Sign in or create your free Fandango VIP account (or you can enter your email address for guest checkout).
4. Click "Use Promo Code," enter the code and click "Apply".
5. Complete your purchase and decide how you want to receive your ticket(s).

When will I get my Fandango Movie Ticket order confirmation e-mail?

Shortly after you complete your ticket purchase, an email confirmation will be sent to the email address that you provided during checkout, and will also be stored in your Fandango VIP account information under purchase history. If you lost or can't find your confirmation email, please check your SPAM folder. You can also sign into your Fandango VIP account to see your purchase history. If you checked out as a guest – just sign up for a Fandango VIP account with the same email address you used during checkout, and we'll automatically link your previous purchases to your Fandango VIP account. Sign up here!

How do I pick up my Fandango Movie Tickets?

After you complete your purchase, you'll see a confirmation page that tells you exactly how to pick up your tickets. Depending on the theater and device you're on, you may print your tickets at home, pick up at a box office or kiosk with a valid credit card, or use a mobile ticket (if available). This information is also available on your confirmation email.

The cost of the movie ticket is more than the value of my Fandango Promo Code.

If the cost of the movie ticket(s) with Fandango's convenience fee included is more than the maximum value of the Fandango Promo Code, then you will need to pay the difference with a credit card.

My Fandango Promo Code has expired. Can it be replaced?

The Fandango Promo Codes are limited time offers which coincide with the release of specific movies or promotions. Unfortunately, we are not authorized to exchange, replace, renew, or refund any expired Fandango Promo Codes once the promotion has ended or the specific movie is no longer in theaters.

Are Fandango Movie Tickets refundable?

Fandango Movie Tickets purchased with a Promo Code are non-refundable. If a Fandango Promo Code is used to purchase a ticket, the amount paid with the Fandango Promo Code will be forfeited, and will not be refunded.

What is Fandango VIP?

Fandango VIP is a free program that gives you special perks and benefits on Fandango. With your Fandango VIP account you can write movie reviews, save your favorite theaters, access free insider perks, refund and exchange your movie tickets + more. To view the full list of benefits, check out <http://www.fandango.com/fandangovip>.

I forgot the password to my Fandango VIP account and can't sign in.

If you have forgotten your login or password, please return to the Fandango website at www.fandango.com. Click the "Sign In" button in the upper right hand corner of the page and then click on the "Forgot Your Password?" link. Enter your email address and you will receive an email with a link to reset your password.

Is my existing Fandango account now a Fandango VIP account?

Yes. If you had an account on Fandango already, we've upgraded you to Fandango VIP! There's nothing you need to do except enjoy the perks. Learn more at <http://www.fandango.com/fandangovip>.

I have a question or complaint about a movie theater.

Fandango operates independently from the theaters. If you have questions regarding topics such as available theater amenities, ticket category age policies, or when a particular movie will be coming to your location, you should contact your local theater directly.

Can I earn credit(s) from submitting my receipt(s) to the Kellogg's text short-code or Kellogg's email address?

No. In order to earn credit for your Reward, you must upload a picture of your receipt(s) to www.KelloggsPromotions.com/TheLittleMermaid or www.KelloggsPromotions.com/TheLittleMermaid/espanol. Receipts texted or emailed will **not** receive promotion credit.